

# Important Recall Notice for SANYO Microwave Ovens (EM-C8787B)

## Dear Customers

Reference Microwave Ovens: EM-C8787B

SANYO Sales & Marketing Europe GmbH regrets to announce the discovery of a possible defect in the microwave oven models listed above. The models in question were manufactured from December 2009 and sold in the Portugal from January 2010 until January 2012. If you are using either of these models, please stop using it immediately, unplug the power cord and contact SANYO using the contact details listed below.

Front



Rear



Model Number

<b>SANYO</b>	
Forno microondas	
Modelo:	EM-C8787B
Energia de Alimentação:	230V~50Hz
Consumo de Energia:	2500W
Potência Microondas:	1000W 2450MHz
Potência Grill:	1100W
Potência Convecção:	1400W
No. de Série:	
 	Made In China SANYO Electric Co., Ltd.

**PRECAUÇÃO - ALTA VOLTAGEM**

**AVISO – ENERGIA DE MICROONDAS. NÃO RETIRAR A TAMPA.**

Não operar o microondas se a porta estiver danificada ou mal fechada.  
Manutenção: Só deverá ser feita por um técnico especializado.  
Remova ou desligue o cabo de energia da unidade antes de retirar a tampa.

Rated Specification Label

Serial Number

### How to Check The Model / Serial Number

You can locate your microwave oven's model number and serial number on a label found on the back of the microwave. Please check the model number and serial number of your SANYO microwave. If your model number and serial number match those on the list, please stop using your microwave immediately, unplug the power cord and contact SANYO using the contact details listed below.

#### Serial Number List

0912POM00001A to 00234A
1011POM00001A to 00234A

### Possible Defect

For any microwave oven that matches the model number and serial number on the list there is the potential of electricity leakage which may potentially cause a severe electric shock. If your microwave oven matches the model and serial number on the list, please unplug the power cord and contact SANYO using the contact details below.

### Resolution Method

SANYO's first priority is always the safety and peace of mind of our customers. SANYO will therefore recall all of the affected microwave ovens that match the model number and serial number on the list. A full refund will be given to anyone who has purchased one of the affected microwaves.

### Affected Models

Only SANYO microwaves with the model numbers EM-C8787B are affected. No other SANYO microwaves are affected. If you own a SANYO microwave that does not match these model numbers, no further action is required.

### Contact

SANYO Customer Contact Centre Tel: +351 308801018 Email: sanyo-ra@lorisconcept.com

SANYO Sales & Marketing Europe GmbH