



Important Recall Notice for SANYO Microwave Ovens

(EM-C8787B UK2 and EM-C8787W)

Dear Customers

Reference Microwave Ovens: EM-C8787B UK2 and EM-C8787W

SANYO Sales & Marketing Europe GmbH regrets to announce the discovery of a possible defect in the microwave oven models listed above. The models in question were manufactured from February 2010 and sold in the UK from March 2010 until January 2012. If you are using either of these models, please stop using it immediately, unplug the power cord and contact SANYO using the contact details listed below.

Model Number

SANYO

Household Microwave Oven

Model: [Redacted]

Power Source: :230V 50Hz

Power Consumption: :2500W

Output Microwave: :1000W 2450MHz

Input Grill: :1100W

Input Convection: :1400W

SERIAL NO.: [Redacted]

CE Made In China
SANYO Electric Co., Ltd.

Serial Number

WARNING - HIGH VOLTAGE

WARNING - MICROWAVE ENERGY DO NOT REMOVE THIS COVER.

DO NOT operate this oven if the door is bent, warped or otherwise damaged and does not close firmly.

DO NOT tamper with the door safety interlocks.

MAINTENANCE should be carried out only by a qualified serviceman. Remove plug or disconnect from the mains before removing cover.

How to Check The Model / Serial Number

You can locate your microwave oven's model number and serial number on a label found on the back of the microwave. Please check the model number and serial number of your SANYO microwave. If your model number and serial number match those on the list, please stop using your microwave immediately, unplug the power cord and contact SANYO using the contact details listed below.

Possible Defect

For any microwave oven that matches the model number and serial number on the list there is the potential of electricity leakage which may potentially cause a severe electric shock. If your microwave oven matches the model and serial number on the list, please unplug the power cord and contact SANYO using the contact details below.

Resolution Method

SANYO's first priority is always the safety and peace of mind of our customers. SANYO will therefore recall all of the affected microwave ovens that match the model number and serial number on the list. A full refund will be given to anyone who has purchased one of the affected microwaves.

Affected Models

Only SANYO microwaves with the model numbers EM-C8787B UK2 and EM-C8787W are affected. No other SANYO microwaves are affected. If you own a SANYO microwave that does not match these model numbers, no further action is required.

Contact

SANYO Sales and Marketing Europe Customer Contact Centre
Tel: +44 08009 230019 (Freephone) 9am to 5pm

Serial Number List

1002UKM00617A to 01128A
1004UKM00001A to 00512A
1004UKM01129A to 01640A
1008UKM00001A to 01024A
1008UKM01641A to 02152A
1011UKM00001A to 00257A
1011UKM05771A to 06537A
1012UKM00001A to 01024A
1104AUM01241A to 01752A
1105UKM00617A to 01640A
1107UKM00001A to 01024A
1109UKM00001A to 00512A

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